

# USG Series: Login denied: Login attempt on a lockout address

---

 [support.zyxel.eu/hc/en-us/articles/360001448533-USG-Series-Login-denied-Login-attempt-on-a-lockout-address](https://support.zyxel.eu/hc/en-us/articles/360001448533-USG-Series-Login-denied-Login-attempt-on-a-lockout-address)

This information can help you if you mis-type your password too often and get blocked by the USG.

Step by step procedure

You can use the following CLI command to unlock the source IP address via console or SSH.

```
Router# show lockout-users
```

```
Router# configure terminal
```

```
Router(config)# unlock lockout-users W.X.Y.Z
```

Then the IP address W.X.Y.Z will be unlocked in the list.

You can try the password to authenticate with the device again.

Verification

After unlocking the address, you will be able to log in to the device again.

Copyright © 2022 - Zyxel Support Campus EMEA. All Rights Reserved..